







# THE INNOVATIVE TELEMATIC SOLUTION FOR CARS BASED ON Microsoft Auto™

# HANDS-FREE SYSTEM WITH Bluetooth® TECHNOLOGY, SMS MESSAGE READER AND MEDIA PLAYER





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**Blue&Me™** based on Microsoft Auto™ is a personal infotainment system which allows the use of communication and entertainment applications, specially designed for use on cars.

The **Blue&Me**<sup>™</sup> system installed on your car is equipped with hands-free, SMS message reader and Media Player functions, and it is preset for additional services that will become available over time.

#### Note

Not all mobile phones support the voice reading of SMS messages or the automatic transfer of contacts through **Bluetooth**®. For more information on mobile phones allowing this function, go to www.alfaromeo.com.

The **Blue&Me**<sup>™</sup> system, fully integrated with voice commands, controls on the steering wheel, car radio controls and multifunctional display messages, allows you to interact with your **Bluetooth**® technology mobile phone (even if you keep it in your pocket or bag) without having to take your hands off the steering wheel. To use the voice commands, there is no need for

a voice learning stage by the voice recognition system. The system is capable of recognising the voice commands given, irrespective of gender, tone of voice and intonation of the person giving the commands. It is also possible to listen to your favourite music saved on a USB device by selecting the tracks and playback method with either the steering wheel buttons or voice commands.

#### **HANDS-FREE**

The basic feature of this function is handsfree telephone communication with voice recognition and **Bluetooth**® technology. This system allows you to make and receive phone calls by using voice or the manual controls on the steering wheel in complete safety, freedom and comfort whilst driving, in accordance with the law.

**Bluetooth**® technology allows you to use your mobile phone through the vehicle's hands-free system, without the need for wires.

To use the hands-free function, you need a **Bluetooth**® technology enabled mobile phone. This function allows you to interact vocally with your mobile phone while driving, even if your mobile device does not feature this capability. You can interact with your mobile phone manually and visually by using the manual controls on the steering wheel and the multifunctional display on the control panel.

For further information on mobile phone compatibility with **Blue&Me™**, refer to the TECHNOLOGY COMPATIBLE WITH **Blue& Me™** chapter.

To start using the **Blue&Me<sup>™</sup>** hands-free function with voice recognition, simply register your mobile phone with **Bluetooth**® in the system.

You only have to register your mobile phone in the system once.

#### Note

Whilst registering a new mobile phone, **Blue&Me™** will search for a mobile phone with **Bluetooth®** in its operating range. It then establishes the connection using a Personal Identification Number (PIN).

Once your phone is paired, you can transfer your mobile phone contacts to the system, make a phone call either by using the phonebook or dictating the phone number, accept a call and answer a second incoming call.

To interact with **Blue&Me<sup>™</sup>** you can use both the buttons on the steering wheel and voice commands. With voice recognition, you can perform system functions by giving voice commands which are recognised by the system. When the system recognises a voice command, it will respond with the appropriate action. Voice recognition is an easy and convenient way to use **Blue&Me<sup>™</sup>**.

All the system functions are available within the **Blue&Me™** Main Menu. When the car is not moving, you can scroll through the menu using both the buttons on the steering wheel and voice commands.

When the car is moving, you can only interact with **Blue&Me™** using the controls on the steering wheel or voice commands for functions relating to the telephone (LAST CALLS and PHONEBOOK) and the Media Player. To activate settings functions when travelling you can only use voice commands.

The hands-free function allows the following operations to be performed:

Calling someone in the phone directory using voice commands - you can call someone in your mobile phonebook using your voice. You can also phone a name in your phonebook, by selecting it from those that appear on the instrument panel.

- (This function requires your phonebook to be copied to the car's hands-free system).
- O Calling a phone number using voice commands you can dial a phone number by saying the digits.
- Calling the sender of an SMS message - you can directly call the phone number of the sender of the last message received, or of a message already received and saved in the Blue& Me™ inbox.
- O Conference Call you can make a phone call to a third person while you have an active call (with **Bluetooth**® phones connected that support this functionality).

- Call alert while you are engaged in a phone conversation you can receive notice of another incoming phone call, respond to the incoming call and switch from one call to another. (Call waiting is only supported by some of the compatible mobile phones).

### THE SMS MESSAGE READER (Function available only with mobile phones which support this function)

By means of voice synthesis technology the integrated **Blue&Me**<sup>TM</sup> SMS message reader allows automatic reading, through your vehicle's audio system, of incoming messages on your mobile phone equipped with **Bluetooth**® technology and also interprets any abbreviations and emoticons within the text of the message.

The SMS message reader functions are managed with the steering wheel controls or **Blue&Me**<sup>TM</sup>. voice commands.

The **Blue&Me™** SMS message reader allows you to:

○ Be informed, by means of an alert on the control panel multifunction display, of a new incoming SMS message indicating the number/name of the sender on your mobile phone with Bluetooth® technology; furthermore Blue&Me<sup>TM</sup> will also offer to read to you.

- O Manage the SMS inbox on the mobile phone connected to **Blue&Me**<sup>™</sup>
- O Re-read SMS messages that have already been received and saved
- Make a voice call to the sender of the SMS message received, by using the steering wheel controls or voice commands
- Delete individual SMS messages or the entire inbox, by using the steering wheel controls or voice commands.

The **Blue&Me™** system is also capable of recognizing and reading any abbreviations (for example, "LOL" will be read as "Laughing out loud") and interpreting the most frequently used symbols (e.g. :-) will be read as "Smile") in text messages.

### THE MEDIA PLAYER

The **Blue&Me<sup>™</sup>** Media Player allows you to play digital audio stored on a USB device via your vehicle sound system simply by connecting it to the USB port on the vehicle.

In this way, you can play your personal music collections while you are driving.

 iPod player — see "Management of audio files from iPod devices". With the Media Player, you can:

- Digital audio playback you can play back your digital audio files or a customised playlist (see "Compatible digital audio files").
- Audio selection by category you can play all digital audio that belongs to a certain category, for example an album, an artist or a music genre.
- Using the playback functions

   whilst playing tracks you can use other functions such as Play, Stop, Next, Previous, Shuffle and Track loop.

### Note

Media Player does not support DRM (Digital Rights Management) protected audio files. Unsupported audio files on the USB device will be ignored (see "Compatible digital audio files").

To use Media Player, simply plug your USB device to the car's USB port (either directly or with an extension lead). When the ignition key is turned to the MAR—ON position **Blue&Me**<sup>TM</sup> will start to create your multimedia library index. At the end of the operation, you can navigate through the whole library and browse categories by using the steering wheel controls, voice commands or car radio controls. After you have chosen what you want to listen to, **Blue&Me**<sup>TM</sup> will play it through the car's audio system.

### **ROAD SAFETY**

The use of some functions of the system whilst driving can distract attention away from the road with the risk of causing an accident or other serious consequences; they should therefore be used only when driving conditions permit and, if necessary, only with the car stationary.

Read these instructions and follow them: before using your system, read and follow all the instructions and safety information in this manual ("User Guide"). Failure to observe the precautions contained in the User Guide may cause accidents or other serious consequences.

Keep the manual in the car: if it is kept in the car, the User Guide will become something quick and easy to consult for those not familiar with the system. Make sure that before using the system, anyone who has access to the User Guide reads the instructions and the safety information carefully.

Warning Consulting the system whilst driving can distract attention away from the road with the risk of causing an accident or other serious consequences. Do not change system settings or enter data non-verbally (using the manual controls) while driving. Stop the car in a safe and legal manner before carrying out these operations. This is important since while setting up or changing some functions your attention may be distracted from the road and you may have to remove your hands from the wheel.

### **GENERAL OPERATION**

**Voice commands:** the system functions can be carried out using only voice commands. The use of voice control commands when driving allows the system to be managed without taking your hands off the steering wheel.

**Looking at the display for a long time:** while driving, do not use any function that requires looking at the display for a long time. Pull over in a safe and legal manner before attempting to access a function of the system that requires prolonged attention. Even occasional quick glances at the display can have dangerous effects if the driver's attention is diverted from the act of driving at a critical moment.

**Setting the Volume:** do not turn the volume up too high. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving without being able to hear these sounds can cause accidents.

**Using Voice Recognition:** the voice recognition software is based on a statistical process that is subject to errors. It is your responsibility to monitor the system's voice recognition functions and to correct any errors.

**Danger of Distraction:** the functions may require manual settings (not using voice commands). Attempting to perform such setup or insert data while driving can seriously distract your attention and could cause an accident or other serious consequences. Stop the vehicle in a safe and legal manner before attempting these operations.



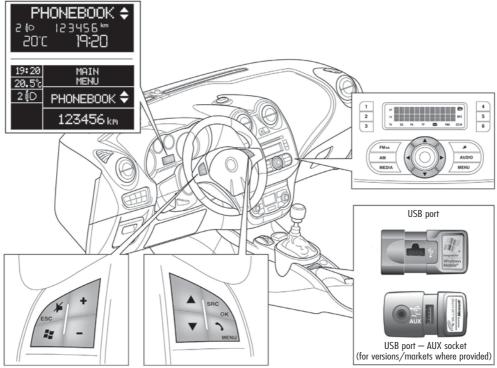


fig. 1

In this manual the descriptions of the menu items refer to the multifunction display which shows certain things abbreviated compared with the reconfigurable multifunction display. The reconfigurable multifunction display has the menu items fully displayed.

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Button	Short press (less than 1 second)	Long press (more than 1 second)
<b>`/MENU</b>	<ul> <li>Activation of Blue&amp;Me™ Main Menu</li> <li>Confirm selected menu option</li> <li>Accept an incoming phone call</li> <li>Moving from one phone conversation to another in second call mode (call alert)</li> <li>Select the message displayed</li> </ul>	Refuse incoming phone call     Hang up a call in progress
<b>≯</b> /ESC	— Deactivate voice recognition — Interrupt a voice announcement — Interrupt the reading of an SMS message — Exit from Blue&Me™ Main Menu — Exit from a submenu and return to the previous menu option — Exit from the current menu option without saving — Deactivate/reactivate the microphone during a phone conversation — Mute the ringtone for an incoming phone call — Media Player Pause on/off	_
	Enable voice recognition     Interrupt the voice message in order to give a new voice command	Repeat last voice message said by the system
+/-	— Adjust the volume of <b>Blue&amp;Me™</b> functions: hands-free, SMS message reader, Media Player, voice announcements	_
▲/▼	— Scrolling through the <b>Blue&amp;Me™</b> menu — Select Media Player tracks — Scroll through SMS messages in the inbox	_
SRC/OK	Confirm manually selected menu option     Switch phone conversation from the hands-free system to your mobile phone and vice versa     Audio source selection (Radio, CD, CD Changer, Media Player, AUX (**)     Select the SMS message displayed	_
▲▼ (*)	— Select previous/next folder/artist/genre/album depending on the selection mode enabled	_
<b>◀▶</b> (*)	— Play previous/next track	<u> </u>

#### Notes

- (\*) Radio buttons

  (\*\*) For versions/markets where provided

  For many functions, the **SRC/OK** and **/MENU** steering wheel controls are interchangeable and you can select the button you prefer.

  For both methods of operating the steering wheel controls (short or long press), the function is activated when you release the button.



To start using the hands free function with voice recognition and **Bluetooth**® technology provided by **Blue&Me**<sup>TM</sup>:

- O Make sure that the ignition key is in the MAR-ON position
- O Practise the voice commands
- O Register your mobile phone
- O Make a call.
- The instructions for each of these functions are given in the paragraphs that follow.

# PREPARING YOUR MOBILE PHONE PHONEBOOK

Before registering your mobile phone with **Blue&Me**<sup>TM</sup>, you should make sure that you have stored the names you want to contact in the phone book on your mobile phone so that you can call them using the car's hands-free system.

- → If your phonebook is empty, create new entries for frequently dialled phone numbers. For further details, consult your mobile phone manual.
- ⇒ For the best use of the car's hands-free system, refer to the suggestions for how to store the names in your mobile phone directory in the SETTINGS FUNCTIONS PAIRING A MOBILE PHONE chapter.

### **IMPORTANT NOTES**

- Access to the phonebook copied to Blue&Me™ is possible only when the mobile phone from which it was copied is connected.
- The names stored on the SIM card or in your mobile phone memory can be transferred onto **Blue&Me<sup>™</sup>** in a different way depending on the model of mobile phone.

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# GETTING TO KNOW THE VOICE COMMANDS

When talking to the system, you can always use the voice command "Help" to obtain detailed instructions on the voice commands available for each interactive stage.

To practise the 'Help' command proceed as follows:

- O Press the ## steering wheel control.
- After Blue&Me<sup>™</sup> has given an acoustic signal to indicate that voice recognition is activated, say "Help". Blue&Me<sup>™</sup> will give the list of voice commands available.
- O At the end of the help message, say "Settings" and, at the end of the message, "Help". Blue&Me™ will give the list of voice commands available for the Settings menu.
- You can then give one of the available commands and proceed with the dialogue as you wish.
- If you need more help, press ## and say "Help".

# HOW TO PAIR YOUR MOBILE PHONE

IMPORTANT This operation should be carried out only with the car stationary.

To pair your mobile phone, proceed as follows:

- Press and say "Settings" and then at the end of the message provided by Blue&Me™, say "Pairing".
- On the control panel multifunction display, the system shows the code number (PIN) to be used for registration. For the next two steps, consult your mobile phone manual regarding **Bluetooth**® pairing.
- On your mobile phone, search for devices with **Bluetooth**® technology (the setting on your mobile phone may be called Search or Add Device, for example). Find "**Blue&Me**" in this list (the name that identifies the **Blue&Me**™ system in your vehicle) and select it.

• When the mobile phone asks for it, enter the PIN number shown in the panel display using your mobile phone keypad. If the registration is successful, the system will say "Connecting" and at the end the display will show, as confirmation, details of the mobile phone registered.

It is important to wait for this confirmation message, if you press \/ MENU or \/ ESC before this message appears, you risk cancelling the registration process. If the registration fails, an error message will appear; in this case, you will need to repeat the procedure.

After registering your mobile phone, the first time you connect **Blue&Me<sup>™</sup>** will say "Welcome". In subsequent pairing or connection procedures for the same phone, this message will no longer be given.



- O **Blue&Me**<sup>™</sup> asks you if you want to copy the phonebook of the mobile phone just paired on the **Blue&Me**<sup>™</sup> system. You are advised to copy it. To proceed with the copying, say "Yes". If you do not want to copy the phonebook, say "No".
- On some compatible mobile phones, the names in the phonebook are not copied automatically but have to be transferred using the mobile phone keypad. If **Blue&Me**<sup>™</sup> asks you to do this, perform this procedure following the instructions specific to your mobile phone and press //MENU when you have finished.

### **HOW TO MAKE A CALL**

Imagine that "John" is one of the contacts stored in your phonebook.

To call John, proceed as follows:

- O Press the steering wheel control and say "Call John".
- If the system recognises the name John, it will show the information relating to this name on the display.

If your phonebook has only one number stored for John, the system will ask you directly if you want to call him. To make the call, say "Yes"; otherwise, say "No".

If, on the other hand there are several phone numbers for John, the system will ask which one you wish to call (for example, "Call John work or home?"). Respond by indicating the type of telephone number desired (for example, "Home").

If John has several phone numbers but the type of phone number is missing, the system will display the selected contact and a list of related phone numbers. The hands-free system will ask if you would like to call the phone number displayed. If the number displayed is the one you wish to call, say "Yes", otherwise, say "No". If the person to contact is the one desired, but the number is wrong, say "Forward" or "Back" to see the other phone numbers for this person.

To call the number displayed, say "Call". You can also navigate through this list manually by pressing the ▲ or ▼ steering wheel controls until you find the number you want. At this point, press ➤/MENU or SRC/OK to make the call.

- → If you have difficulty using the car's hands-free system, consult the TROU-BLESHOOTING HANDS-FREE chapter.



If your **Bluetooth**® phone supports this function, when you receive a new SMS message, **Blue&Me**<sup>TM</sup> alerts you with an audible signal and asks you if you want to read it.

- Say "Yes" or press the \( \shi/\text{MENU} \) or SRC/OK button, and the system will read the last message received
- Say "No" or press the 

  /ESC button, and the system will store the message for you to read later.

To get to know all the functions and ways of using the SMS message reader, refer to the SMS MESSAGE READER FUNCTIONS chapter.

→ If you have difficulty using the SMS message reader, consult the TROUBLESHOOT-ING — SMS MESSAGE READER chapter.



To start playing the digital audio stored on your USB device, proceed as follows:

- Copy the tracks to your USB device (see paragraph "Compatible digital audio files").
- For USB devices without a USB cable, simply connect the device to the USB port in the car (either directly or with an extension) (see fig. 1).
- O For USB devices with a cable, connect one end to your USB device and the other to the USB port in the car (see fig. 1).
- O Turn the car's ignition key to the MAR—ON position.

**Blue&Me™** will automatically start to play your digital tracks, selecting them from a library that is created when you connect the USB device.

- The time required by Blue&Me<sup>TM</sup> to recognise your USB device and start playback may depend on the type of device, its capacity and its contents.
- O After **Blue&Me**<sup>™</sup> has created a library of your digital audio files, you can select and listen to tracks, albums, artists and playlists, interacting manually or vocally with **Blue&Me**<sup>™</sup>. Creating the library may require a few minutes if your USB device contains many files.
- O iPod player see paragraph "Managing audio files from iPod devices".
- You can also decide whether to play audio files automatically when the USB/iPod device is connected or to play them only on your command.

To get to know all the functions and ways of using the Media Player, refer to the MEDIA PLAYER FUNCTIONS chapter.

⇒ If you have difficulty using the Media Player, consult the TROUBLESHOOTING — MEDIA PLAYER chapter.



### STEERING WHEEL CONTROLS

The steering wheel controls (see fig.1) can be used to control the hands-free functions, the Media Player functions, to activate voice recognition or to select an option from the  $\mathbf{Blue\&Me^{TM}}$  menu.

Certain buttons have multiple functions which depend on the state of the system in a given moment.

The function chosen in response to a button press depends in some cases on the duration of the button press (short or long).

⇒ For further information read chapter DISPLAY AND CONTROLS ON THE STEER-ING WHEEL.

### Note

The instructions on the use of the system through manual controls are shown in the text by the symbol  $\mathfrak{A}_{\cdot\cdot}$ .

### **CAR RADIO CONTROLS**

On the front of the radio are buttons ▲/▼/

★/▶ that activate, in Media Player mode:

- ▲ ▼ Select previous/next folder/artist/ genre/album depending on the selection mode enabled
- ◆ Play previous/next track

### **VOICE COMMANDS**

You do not need to alter your normal driving position for your voice commands to be recognised by the system. The microphone is properly located and oriented for this purpose.

The words that are recognised by the system are identified as "voice commands".

The hands-free system recognises and responds to a predefined list of voice commands. The list of available voice commands depends on the point you are at in the hands-free system menu. The list of voice commands available at any time can always be accessed by pressing ♣ and saying "Help" or by saying "Help" after a system message. Blue&Me™ also recognises personalised versions of voice commands such as the name of a contact in your phonebook.

To use the voice commands, the voice recognition system does not need time to learn your voice.

To give the system a voice command, press and wait for the audible signal indicating that the voice recognition system is activated; you can now give the command in your normal voice — not too quickly, but without interruptions. When the system recognises the command, it will give a response or act on your command.

The voice commands are divided into level 1, level 2 and level 3.

When a 1st level valid\* voice command is given, the system is prepared to recognize 2nd level voice commands; when a 2nd level voice command is given, the system is activated to recognize 3rd level voice commands.

If the user says a valid 1st level voice command, the sub-menu\* for that command will remain active until a voice command that leads to another level is provided, otherwise the interaction will not be interrupted; the same rule applies to the lower levels (2 and 3).

→ For a list of all available voice commands, refer to the LIST OF AVAILABLE VOICE COMMANDS chapter.

To listen again to the last message given by the system, press for more than one second or briefly press and say "Repeat".

The hands-free system may issue voice and

The hands-free system may issue voice announcements.

A voice announcement is a voice message spoken directly by the system. To end a voice announcement, press **FSC** or press and say "Cancel".

A voice interaction is an exchange of communications/commands between the hands—free system and the user. To initiate a voice interaction, press and issue a command. To stop an interaction and start a new one, press at any time during the interaction and give a voice command.

To end an interaction, press **//ESC**. You will hear an audible signal indicating that voice recognition has been deactivated.

At any time, the help function can provide you with a list of commands available at the level where you find yourself. To use the help system, say "Help", listen to the list of commands available and decide which command you want to give the system.

Adjust the volume to a level that is comfortable and safe while the car is in motion. To adjust the preset **Blue&Me** $^{\text{TM}}$ , volume, refer to the "SPEECH VOLUME function" section in the car radio instruction manual. To temporarily adjust the volume of the current phone call, press + or - or adjust the position of the car radio knob. After the phone call has ended, the volume will revert to the original level.

You can also press + or - to adjust the volume of a voice announcement whilst it is being spoken by **Blue&Me**<sup>TM</sup>.

<sup>\*</sup> Valid means that the voice command is part of the **Blue&Me™** vocabulary and therefore it is recognisable on a given level.



Remember that to interrupt a voice announcement, you can press at any time during a voice interaction and provide a new voice command.

### **Notes**

- The instructions for using the system via the voice commands are shown by the symbol (よう).
- After having pressed , if you do not give a voice command within a few seconds, the system will ask you to give a voice command. If you do not respond, then voice recognition deactivates. This is also the case if you do not respond to a question from the system. You will hear a audible signal indicating that voice recognition has been deactivated.
- When the system does not recognise your voice command, it will give you another chance to give a voice command. If you are not sure that the voice command is correct on a given level, say "Help".

## **Using voice recognition**

The voice recognition system may occasionally fail to recognise a voice command. To ensure that your voice commands are always recognised by the system, use the following guidelines:

- After having pressed ♣, give the voice command after the system has provided the audible signal that indicates that voice recognition is activated.
- After the system has asked you a question, wait a second before giving the answer, in order to be sure that voice recognition is on.
- If you want to give a command without waiting for the system to finish its message or question, you can briefly press the button again to interrupt the system and give your command.
- O Speak at a normal volume.
- O Say the words clearly, not too quickly but without interruptions.

- O If possible, try and keep the noise in the passenger compartment to a minimum.
- D Before giving voice commands, ask your passengers not to speak. This is to prevent misunderstanding since the system may recognise other words (in addition to or different from your voice command) if several people are speaking.
- O For optimum operation, it is advisable to close the sunroof if your vehicle has one.

### **Notes**

For countries where a version in the native language is not available, voice recognition of the different commands and above all phonebook contacts may be difficult. We advise adopting pronunciation that conforms to the language in **Blue&Me** $^{TM}$ .

To change the voice recognition language, go to Alfa Romeo Authorised Services or consult the dedicated section at www.alfaromeo.com.

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### **DISPLAY**

Different functions are displayed on the control panel (see Fig. 1) and radio display.

Different types of information are displayed on the control panel display:

- Information on the status of the mobile phone connected via **Bluetooth**<sup>®</sup>:
- → indicates that Blue&Me<sup>TM</sup> is connected to a mobile with Bluetooth® technology.
- NO BLUETOOTH indicates that the connection with the mobile phone has been interrupted (versions with multifunction display).
- If there is no 

  \*\*Symbol, this indicates that the connection with the mobile phone has been broken (versions with reconfigurable multifunction display).

  \*\*The configurable in the configurable in th
- The 1 symbol indicates that the active call is the first one answered; this symbol is present only in the event of a call waiting (versions with reconfigurable multifunction display).

- The symbol 2 indicates that the call activated is the second one answered, this symbol is only present in the case of call waiting (versions with reconfigurable multifunction display).
- The \*\*symbol means that a Telephone Conference is activated (versions with reconfigurable multifunction display).



Fig. 2

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- O Name of the telephone operator active on your mobile phone (if not available, "----" is displayed)
- Information relating to the reception of an SMS message, the telephone number or the contact name (if stored in the phonebook) of the SMS message sender.
- Information relating to the audio track that is being played via the Media Player.
- Information relating to the Blue&Me<sup>TM</sup> function activated or the menu option selected (see fig. 2 and 3).

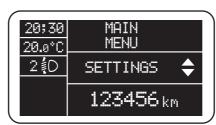


fig. 3

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### **AUDIO**

**Blue&Me™** audio (hands—free, Media Player, vocal announcements, audible signals) is played over your car's sound system. For this purpose, the active audio source is muted for the time required.

You can always adjust the audio volume either through the car radio or the steering wheel controls. The car radio display shows specific messages to notify you that the sound system is being used by **Blue&Me**<sup>TM</sup>.

### Blue&Me™ FUNCTIONS MENU

The **Blue&Me<sup>™</sup>** Main Menu displays the options in a list on the multifunctional display on the control panel. The **Blue&Me<sup>™</sup>** system settings can be changed or the functions activated by using the available options.

The Main Menu includes the following options:

O LAST CALLS. — a list of recent calls, made or received, can be viewed through this sub-menu. This list is either downloaded from your mobile phone memory, or updated during use of the hands-free system, or both.

- PHONEBOOK this sub-menu allows you to view the numbers in your phonebook and select one to make a call. If there is a large number of entries in your phonebook, they will be grouped in alphabetical submenus. The amount of phone numbers contained in a sub-menu depends on the number of names in your phonebook.
- SMS MESSAGE READER

(Only for mobile phones which support this function) This submenu allows you to read the last SMS message received, call the sender of the SMS message or delete the last SMS message received. You can store up to 20 SMS messages in a dedicated list and listen to them later, call the sender or delete them. You can also set the notification methods for SMS messages received.

- MEDIA PLAYER this sub-menu allows you to browse the digital audio tracks in your library by folder, artist, genre, album or playlist. This sub-menu can also be used to select the tracks to be played and change Media Player settings.
  - iPOD PLAYER see "Managing audio files from iPod devices".
- SETTINGS this submenu allows you to manage your phonebook entries, pair a new device or access technical information on the **Blue&Me<sup>™</sup>** system and applications.

### **Activating the Main Menu**

To activate the **Blue&Me™** Main Menu, press **\/MENU** then interact with the system by using the steering wheel controls.

# Navigation via the menu options

To navigate through menu items, press  $\triangle$  or  $\nabla$ .

When the number of characters for a phonebook contact exceeds the maximum number of characters allowed, the name will be truncated.

To select the option shown on the display, press **SRC/OK** or **\/NENU**.

To exit the item shown on the display or a sub-menu, press **\*/ESC**.



**Blue&Me**<sup>TM</sup> allows you to make and receive phone calls via your mobile phone, equipped with **Bluetooth**® technology, using voice recognition or the steering wheel controls.

You can use voice commands to phone your contacts by saying their name and/or surname, or you can phone numbers that are not stored, by saying the number out loud, or you can call the sender of a received SMS message.

Using the steering wheel controls, you can call your contacts or bring up a list of calls that you have made or received, by selecting the desired name from the LAST CALLS or PHONE-BOOK sub—menus.

Furthermore, you can respond to incoming calls, redial an engaged number, receive a call alert, read an SMS message or delete it.

➡ If you encounter difficulties using phone functions with the car's hands-free system, consult chapter TROUBLESHOOTING — HANDS-FREE.

### **Notes**

- Before you can make and receive calls using the hands-free system, you must register your mobile phone in the system.
- ⇒ For more information refer to the chapter SETTING FUNCTIONS PAIRING A MOBILE PHONE.
- To activate the car's hands-free system, the ignition key must be in the MAR position.
- If you turn the ignition key to the STOP position during a telephone conversation, you can continue the conversation for another 15 minutes via the hands-free system.

### **HOW TO MAKE A CALL**

A call can be made in one of the following ways:

- O Call a name in the phonebook
- O Call a number using voice commands
- Call a number using the mobile phone keypad
- O Call a number from your call log
- Call the sender of an SMS message received
- ⇒ For further information, refer to the SMS MESSAGE READER FUNCTIONS MANAGING SMS MESSAGES section.

# Calling a name in the phonebook

You must create a pairing relationship and download your mobile phone phonebook to the system to use this feature.



To call a contact in your phonebook using manual interaction, proceed as follows:

Activate the Main Menu by pressing **\( /MENU**.

Select the option PHONEBOOK and then press **SRC/OK** or **\/MENU**.

If there is only one phone number for the person you wish to contact, press **SRC/OK** or **\/MENU** to make the call.

If there are several phone numbers for the person you wish to contact, press SRC/OK or \/MENU to access the different contact numbers, then select the one you wish to contact by using \( \times \) and press SRC/OK or \/MENU to make the call.

To end the call, press **\/MENU** for more than one second.

((%) Or, using voice interaction: Imagine that you would like to call the contact "John" in your mobile phone phonebook.

Press ' and say "Call John" or "Call John mobile" (in the voice command the word "Mobile" represents the type of number you wish to call. You can also use the words "Home", "Work" or "Other").

If the name is recognised, the system will display the recognised contact's information (John, in the example) on the display.

If the person has just one phone number, the system will ask if you would like to call them. To make the call, say "Yes", otherwise, say "No".

If the person has several phone numbers, the system will ask which phone number you would like to call (e.g. "Call John (at) Work or (at) Home?"). In this case, respond by indicating the type of telephone number desired (for example, "Home").

If the person has several phone numbers but the type is missing, the system will display the contact and a list of related phone numbers.

If you want to call the number displayed, say "Call".

To end the call, press **MENU** for more than one second



### **Suggestion**

When you call a contact with more than one telephone number, also indicate the type of number ("Home", "Work", "Mobile") you wish to call in the voice command; in this way, you can reduce the number of steps required to make the call.

# Call a number using voice commands

((4) To dial a phone number using voice interaction, proceed as follows:

Press and say "Dial a number". The system will respond with "The number, please".

Give the phone number as a sequence of single digits (e.g. "0", "1", "2", "3", "4", "5", "6", "7", "8", "9", "+" (plus), "#" (hash) or "\*" (star).

For example, 0113290103 is pronounced "zero, one, one, three, two, nine, zero, one, zero, three".

The system will display and repeat the complete phone number recognised. If the number is correct, say "Call". If the number is incomplete, say the missing

digits and at the end say "Call". The system will call the number displayed.

To end the call, press \/ MENU for more than one second.

You can give the phone number in "digit groups" which allows you to verify the recognised number one group at a time. Digit groups are created by the pauses you make while saying the digits. If you pause after pronouncing a certain number of digits, a digit group is created. The system will repeat the digits recognised.

If the given digits are correct, you can continue to dictate the phone number. If they are incorrect, you can delete the group of digits by saying "Delete". The system will delete the last group of numbers and display the partially-composed phone number. You can then give the remaining digits of the phone number.

To cancel the dialling of the telephone number, say "Cancel".

To cancel the entire number and redial, say "Start over". To ask the system to repeat the phone number recognised, say "Repeat". If no phone number has been dialled, the system will say "No number available".

If the telephone number repeated is correct, say "Call" to make the call.

#### Note

When dialling a phone number using voice commands, it is essential to minimise background noise in the car and that the other passengers do not speak while you are dictating the number. Since the system operates irrespective of who is speaking, it will recognise other voices; there is therefore the risk that some numbers are recognised incorrectly, added to correct numbers or not recognised.

### Call a number using the mobile phone keypad



Alternatively, you can dial a phone number using your mobile phone keypad and then continue your conversation using the hands-free system.

For this operation you must create a pairing relationship and bring the mobile phone within range of the hands-free system of your car.

To dial a phone number using your mobile phone keypad, proceed as follows:

- O Dial the telephone number using your mobile phone keypad and make the call as normal on your mobile phone.
- O Carry out the phone conversation using the hands-free system.
- To end the call, press **\/MENU** for more than one second or use the dedicated controls on your mobile phone.

## Call a number in the call log

The LAST CALLS option is a list of numbers relating to phone calls made and received. It can consist of up to ten incoming calls, ten outgoing calls and five missed calls.



. To dial a phone number using manual interaction, proceed as follows:

- O Activate the Main Menu by pressing ↑/MENU.
- Select the LAST CALLS option and then press **SRC/OK** or **\/MENU**.
- O The system will give a list of telephone numbers. Use ▲ or ▼ to select the desired phone number; press **SRC/OK** or **\( /MENU** to make the call
- O When you have finished, press **MENU** for more than one secand to end the call

ررخ Or, using voice interaction:

To call back the last person who phoned you, press 🞥 and say "Call back". The display will show the information available on the last person who contacted you and the system will ask you if you want to call them. To make the call, say "Yes", otherwise, say "No".

If you want to call the last person you contacted again, say "Redial". The system will display information about the last contact you called and will ask if you would like to call them. To make the call, say "Yes", otherwise, say "No".

IT IS also possible to use the "Re-call" command. In this case, the system will ask "Redial or call back?". To call back the last person you phoned, say "Redial". To call the last person who phoned you back, say "Received".



### **MANAGING INCOMING CALLS**

With the hands-free function you can respond to incoming calls using the controls on the steering wheel. When a phone call is received, the system will display information about the caller's identity if available. The incoming phone call will be indicated with the customised ring tone from your phone (if this function is available on your phone).

### **Answering a phone call**

- O To answer a phone call, press >/
  MENU.
- To end the call, press \/>/MENU for more than 1 second.

# Rejecting a call

O To reject a call, press **\/MENU** for more than 1 second.

## Ignoring a call

O To ignore a phone call and mute the ring tone, press ►/ESC. Press ►/ESC again to hear the ring tone again.

# Answering an incoming call during a conversation

To answer an incoming call whilst another phone conversation is in progress, press **\/MENU**. The system will switch to the incoming phone call and put the current phone conversation on hold.

### Note

Certain mobile phones can transmit your contacts' ring tones to the hands-free system. In this case the incoming phone calls will use customised ring tones on your mobile phone.

### MANAGE A CALL IN PROGRESS

# Transferring a call from your mobile phone to the hands-free system

If you enter the car during a mobile phone conversation, you can transfer the phone conversation to the car's hands-free system.

Proceed as follows:

- Get into the car and turn the ignition key to the MAR position to activate the hands-free system.
- The system will let the phone know when it is ready to activate hands-free operation.
- To transfer the conversation to the hands-free system, follow the procedure for your mobile phone (the procedure will depend on the type of phone).
- The phone conversation will be transferred to the car's hands-free system.

# Transferring a call from the hands-free system to your mobile

To transfer a phone conversation from the hands-free system to your mobile phone, press **SRC/OK**.

You can talk on your mobile and continue to use the steering wheel controls.

In particular, if you have more than one active conversation, you can press **\/MENU** to switch from one phone call to another; you can press **\/MENU** for more than 1 second to end the phone conversation.

### Putting a phone call on hold

To place a call in progress on hold and disable the microphone in order to be able to talk without being heard by the person you are talking to press **\*/ESC**.

### CONFERENCE CALL FUNCTION (only with Bluetooth® technology phones that support this function)

The Telephone Conference function allows you to make a phone call to a third person during an active call. In this way you can speak with both people at the same time.

To activate a conference call, make the new call while you already have a call in progress, following the procedure described in the paragraph MAKING A CALL.

When the telephone conference function is active, the display will show "CONFERENCE".

Once the conference is activated, holding down **\/MENU** will end both calls.

#### Note

A third incoming call received during a conference call cannot be managed.



If your mobile phone equipped with Bluetooth® technology supports the SMS message reader function, when a new SMS message is received, **Blue&Me™** will notify you with an acoustic signal and ask you if you want to read it (depending on the signal options set).

To consult the list of mobile phones and functions supported go to the dedicated **Blue&Me™** section at www.alfaromeo.com or call Customer Services on 00800.2532. 0000.

To For information on the signal options, refer to the chapter on signal settings.

M. If you want **Blue&Me™** to read the text message received with manual interaction, press SRC/OK or \^/ **MENU**. The SMS message will be read taking into account any abbreviations and emoticons within the text.

If you don't want to read the SMS message, press **►/ESC**, **Blue&Me**<sup>TM</sup> will not read the message, but it will save it so you can read it later (for further information please refer to the paragraph Reading last message received).

ررخ Or, using voice interaction:

if you say "Yes", **Blue&Me™** will read the message, including any abbreviations, whilst if you do not want to read the message simply say "No" and the system will save it so you can read it later (for further information refer to the Read last message received paragraph).

### **READING THE LAST MESSAGE RECEIVED**

When an SMS message is received, whether it is read or not, **Blue&Me™** will save it in an inbox (refer to the Inbox paragraph).

. If you want to read the last message received, activate the **Blue&Me™** Main Menu and select the option MESSAGE READER, then press SRC/OK or **↑/MENU**.

Select the READ LAST option and press **SRC/OK** or **\/MENU**, in this way **Blue&Me™** will read the last message received

u\$ Or, using voice interaction: Press and say 'Read last', Blue&

Me™ will read the text from the last message received.

### **INBOX**

Blue&Me™ stores up to 20 messages received (if there are concatenated messages, this number may be lower) whilst connected to your **Bluetooth**® mobile phone. When the inbox is full, if a new message is received the oldest message will be deleted even if it has not been read yet. The messages in the inbox can be deleted individually or all together (refer to the Managing SMS messages section).



🖳 If you want to read a specific message that has been saved with manual interaction, activate the **Blue&Me™** Main Menu and select the option MESS. READER and then press **SRC/OK** or ↑/MENU.

Select the option INBOX then press **SRC/OK** or **\MENU**. Scroll through the messages saved to display the one you want; the system will display information on the identity of the sender of the SMS message, if available. Select READ and press **SRC/OK** or **\ MENU. Blue&Me™** will read the SMS message selected.

# $(\zeta \zeta)$ Or, using voice interaction:

Press **and** say "Message reader", and after the acoustic signal say "Messages received"; **Blue&Me™** will show on the display the information relating to the first message in the inbox (if it is in the phonebook the SMS sender's number will be displayed).

IT IS possible to scroll through the list of messages by saying "Previous" or "Next"; when the message you want is displayed, say "Read", Blue&Me™ will read the message selected.

If you say "Delete", the system will delete the message selected.

### **MANAGING SMS MESSAGES**

For each SMS message received, **Blue&** Me™ can:

- O read it
- O call the number of the sender directly
- O delete it.



To do this whilst reading a message with manual interaction, activate the **Blue& Me**<sup>™</sup> Main Menu and then, using the **SRC/OK** or **MENU** buttons it will be possible to select the desired function.

ررخ Or, using voice interaction:

Press **and** say "Read", "Call" or "Delete"; the system will select the chosen option.



### **DELETING ALL MESSAGES**

**Blue&Me**<sup>™</sup> can store up to 20 SMS messages. Receiving a new message will delete the oldest message from the inbox. IT IS possible to delete all the SMS messages in the **Blue&Me™** memory using a single command.

. If you wish to delete all the messages manually, activate the Blue&Me™ Main Menu and select DELETE ALL, then press **SRC/OK** or **\/MENU**: the system will ask you DELETE MESSAGES?, confirm the deletion by pressing the **SRC/OK** or **\/MENU** button or cancel by pressing the **I/ESC** button.

ررخ Or, using voice interaction:

Press **and** say "Message reader".

After the audible signal, say "Delete all". **Blue&Me™** will ask you "Delete all messages from the vehicle?"; say "Yes" to confirm the deletion of all SMS messages from the system, or say "No" to cancel the deletion.

### SIGNAL SETTINGS

You can set notification modes for the **Blue&Me™** SMS message reader. There are three possibilities:

O VIS.+ ACOUST.:

**Blue&Me™** signals the receipt of a new message both in the panel display and through an acoustic signal. **Blue&Me™** will also offer to read the message.

O VIS. SIGNAL:

**Blue&Me**<sup>™</sup> communicates the receipt of a new text message only visually through the panel display. The message received can be read another time (see Read last message received and Inbox sections).

### O READER OFF:

**Blue&Me™** deactivates the SMS message reader so the receipt of a new SMS message will not be signalled in any way and the message will not be transmitted to the system when it is received.



Activate the Main Menu of **Blue&** Me<sup>™</sup>, select the MESSAGE READER option and then press SRC/OK or **MENU**. Select the SIGNAL TYPE option and scroll through the three available options with the \( \text{\Lambda} \) or \( \text{\Lambda} \) buttons, then select the desired option and press **SRC/OK** or **\^/MENU**.

(4) Or, using voice interaction:

Press and say "Message reader", after the acoustic signal say "Signal type"; **Blue&Me™** will list the available options, that you can select by saying "Reader off" or "Visual and acoustic signal" or "Visual signal only".

The MEDIA PLAYER menu allows you to:

- O display tracks stored on your USB device/iPod connected to the USB port
- play the audio files stored on your USB device/iPod connected to the USB port

#### Note

Before using the Media Player, read the TECH-NOLOGIES SUPPORTED BY **Blue&Me**<sup>TM</sup> — COMPATIBLE USB STORAGE DEVICES chapter or the paragraph on using an iPod to check that your USB storage device is compatible with **Blue&Me**<sup>TM</sup>.

## CONNECTING A USB DEVICE TO Blue&Me™

To connect your USB device to **Blue& Me**<sup>™</sup>, proceed as follows:

- O Copy the tracks onto your USB device.
- For USB devices without a USB cable, simply connect the device to the USB port in the car (either directly or with an extension) (see fig. 1).
- O For USB devices with a cable, connect one end to your USB device and the other to the USB port in the car (see fig. 1).
- Turn the car's ignition key to the MAR-ON position. Blue&Me™ will automatically start to play your digital tracks, selecting them from a library that is created when you connect the USB device.
- If the AUTOPLAY is set to 'ON', Blue& Me<sup>™</sup> will start playing automatically.
- ⇒ For further information, see the USB SET-TINGS AUTO PLAY paragraph.

When the creation of the media library has finished, it will be possible to use **Blue&**Me<sup>™</sup> to visualise, select and play tracks.

#### Note

For the best use of **Blue&Me™** it is recommended to use USB devices with capacity of max. 32 GB.

#### **HOW TO MANAGE THE MEDIA LIBRARY**

With the media player you can select the digital audio on your USB device, using voice recognition or the steering wheel controls.

You can scroll through the audio files by folder, artist, genre, album or playlist. You can use voice recognition to choose one of these categories. Once you have selected the category that you want, use the manual controls to select a file

To make it easier to browse your media library, enter the multimedia information (title of the track, artist, album, genre) relating to each track.

#### Note

Not all formats allow media information to be entered. Of the formats recognised by **Blue&Me**<sup>TM</sup>, .mp3, .wma and .mp4 can contain multimedia information while the .wav format cannot. It may also be the case that multimedia information has not been entered for an audio file that supports it. In these cases, scrolling through audio files can only take place by folder (if organised in folders).

⇒ For more information, refer to the SUG-GESTIONS FOR USING MEDIA PLAYER paragraph.

## Selecting by folder

If your USB device has folders containing tracks saved on it, they will be visible in the menu FOLDERS (function not available for iPods).



To select tracks contained in folders through manual interaction, proceed as follows:

Activate the Main Menu, select the MEDIA PLAYER option and then press **SRC/OK** or **\/MENU**.

Select USB OPTIONS and then press SRC/OK or \/MENU.

Select the option FOLDERS and then press **SRC/OK** or **\/MENU**.

Scroll through the available folders.

To play the entire contents of the folders, select PLAY ALL then press **SRC/OK** or **MENU**. To display all the tracks in the selected folder, press SRC/OK or **^**/MENU.

Scroll through the tracks contained in the selected folder

To play a track, select the title and press SRC/OK or \/MENU.



Press and say "Media Player" then "USB options" and finally "Folders".

Scroll through the available folders manually.

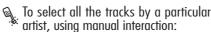
To play all tracks contained in the folders, select PLAY ALL and then press SRC/OK or \/MENU. To display all the tracks in the selected folder, press SRC/OK or \/MENU.

Scroll through the tracks contained in the selected folder.

To play a track, select the title and press **SRC/OK** or **\/MENU**.

For more information on how to customise the FOLDERS menu, refer to the SUGGESTIONS FOR USING THE MEDIA PLAYER paragraph.

## **Selection by artist**



Activate the Main Menu, select the MEDIA PLAYER, option and then press **SRC/OK** or **\/MENU**.

Select USB OPTIONS and then press **SRC/OK** or **\/MENU**.

Select the option ARTISTS and then press **SRC/OK** or **\/MENU**.

Scroll through the artists available.

To select the artist displayed, press **SRC/OK** or **\/MENU**.

Scroll through the albums by artist.

To play all albums by an artist, select the PLAY ALL option and press **SRC/OK** or **\MENU**.

To play a single album, select it and then press **SRC/OK** or **\/MENU**.

To play a track by the artist, select the track title and press **SRC/OK** or **\MENU**.

似く Or, using voice interaction:

Press and say "Media Player" then "USB options" and finally "Artists".

Scroll through the albums by artist manually.

To play all the albums of an artist, select the PLAY ALL option and press SRC/OK or \/MENU. To play an album, select it and then press SRC/OK or \/MENU.

To play a track by an artist, select the track title and press **SRC/OK** or **\MENU**.

#### Note

If your USB device contains several audio files, the menu ARTISTS may be subdivided into alphabetical sub-menus. An alphabetical submenu may display just the first letter of the tracks that it contains (e.g. A-F), or it may display the first two letters (e.g. Aa-Ar).

## Selection by genre



To select all the tracks of a particular genre using manual interaction, proceed as follows:

Activate the Main Menu, select the MEDIA PLAYER option and then press SRC/OK or \/MENU.

Select USB OPTIONS and then press SRC/OK or \/MENU.

Select the option GENRES and then press **SRC/OK** or **\/MENU**.

Scroll through the available genres.

To listen to all the tracks of the genre displayed, press **SRC/OK** or **\/MENU**.

ررخ Or, using voice interaction:

Press and say "Media Player" then "USB options" and finally "Genres". Manually scroll through the available genres.

To listen to all the tracks of the genre displayed, press **SRC/OK** or **\/MENU**.

### Note

If your USB device contains several audio files, the menu GENRES can be subdivided into alphabetical sub-menus.

An alphabetical submenu may display just the first letter of the tracks that it contains (e.g. A-F), or it may display the first two letters (e.g. Ag-Ar).

## Selection by album



To select an album with manual interac-

Activate the Main Menu, select the MEDIA PLAYER option and then press SRC/OK or \/MENU.

Select USB OPTIONS and then press SRC/OK or \/MENU.

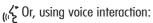
Select the option ALBUM and then press SRC/OK or \/MENU.

Scroll through the available albums.

To select the album displayed, press SRC/OK or \/MENU.

Scroll through the tracks in the album. To play all the tracks of an album, select the PLAY ALL option and press **SRC/OK** or **\/MENU**. To play an album, select it and then press SRC/OK or \/MENU.

To play one track only from an album, select the title of the track and press SRC/OK or \/MENU.



Press and say "Media Player" then "USB options" and finally "Album".

Manually scroll through the available albums.

To select the album displayed, press **SRC/OK** or **\/MENU**.

Scroll through the tracks in the album. To play the whole album, select the PLAY ALL option and press **SRC/OK** or **\/MENU**.

To play one track only from an album, select the title of the track and press **SRC/OK** or **\/MENU**.

#### Note

If your USB device contains many audio files, the menu ALBUM may be subdivided into alphabetical submenus.

An alphabetical submenu may display just the first letter of the tracks that it contains (e.g. A-F), or it may display the first two letters (e.g. Aa-Ar).

## **Selecting by playlist**

If playlists have been stored on your USB device, you can display them in the menu PLAYLISTS.

To select a playlist using manual interaction, proceed as follows:

Activate the Main Menu, select the MEDIA PLAYER option and then press **SRC/OK** or **\/MENU**.

Select USB OPTIONS and then press **SRC/OK** or **\/MENU**.

Select the option PLAYLIST and then press **SRC/OK** or **\/MENU**.

Scroll through the available playlists.

To select the playlist displayed, press **SRC/OK** or **\/MENU**.

((く Or, using voice interaction:

Press and say "Media Player" then "USB options" and finally "Playlist".

Manually scroll through the available playlists.

To select the playlist displayed, press **SRC/OK** or **\/MENU**.

For more information on creating playlists, refer to the SUGGESTIONS FOR USING THE MEDIA PLAYER paragraph.

#### **PLAYING AUDIO TRACKS**

For the complete list of voice commands that can be used with the Media Player, refer to the LIST OF AVAILABLE VOICE COMMANDS.

For managing audio files on iPod or iPhone devices, see TECHNOLOGIES SUPPORTED BY **Blue&Me™**, "Managing audio files from iPod devices" paragraph.

## Random playback of the whole media library

The option 'Play anything' allows you to quickly play the whole content of your media library, randomly.

To activate the 'Play anything' function, using manual interaction:

Activate the Main Menu, select the MEDIA PLAYER option and then press **SRC/OK** or **\^/MENU**.

Select USB OPTIONS and then press **SRC/OK** or **\/MENU**.

Select the option PLAY ANYTHING and then press **SRC/OK** or **\MENU**.

( $\zeta$  Or, using voice interaction:

Press ## and say "Media Player" then "USB options" and finally "Play anything".

For further details on digital audio selection playback, refer to the USB SET-TINGS paragraph.

If the "AUTOPLAY", function is on, connect your USB device to **Blue&Me™** and track playback will start automatically.

⇒ SETTING FUNCTIONS — MEDIA PLAYER.

You can also select the digital audio you want to listen to and then press **SRC/OK** or **\/MENU** to start playing it.

## Now playing (track data)

With the NOW PLAYING function you can display the current track data.

This function is only available with voice interaction:

Press **#** and say "Now playing".

#### Note

When a digital audio track starts playing, the information on the track will be automatically shown on the display.



#### Pause

To pause the track you are listening to: press **ESC** or the **MUTE** button on the front of the radio.

To resume listening to a track that you have paused: press **/ESC** or the **MUTE** button on the front of the radio or press ' and say "Play".

## Stop

To stop playing a track: say "Stop". To resume, say "Play".

### **Next track**



To play the next track using manual interaction:

Whilst listening to a track press (steering wheel controls) or ► (radio controls).

ررخ Or, using voice interaction:

When listening to a digital track, press and say "Next".

### **Previous track**



To manually go back to the previous

Whilst listening to a track press V (steering wheel controls) or ◀ (sound system controls).



ررخ Or, using voice interaction:

When listening to a digital track, press and say "Previous".

### Note

If the command "Previous track" is given manually after the first three seconds of the track, the same track will be played again. If the command is given during the first three seconds of the track, the system will play the previous track.

## Change audio source

To change the active audio source (Radio, CD, CD Changer, Media Player), press **SRC/OK** or the specific buttons on the front panel of the car radio (see specific manual).

## PRACTICAL TIPS for using Media Player

## Sliding

O To optimise scrolling through the FOLDERS menu, organise the folders on your USB device before connecting it to Blue& Me™. To facilitate and improve selection in the FOLDERS menu, organise your music tracks into folders that have names that mean something to you.

## Organising media files

- To be able to make a musical selection on Blue&Me<sup>TM</sup> based on set selection criteria (artist, album, genre, etc.) the data in the media files needs to be catalogued and updated. To update the information for each file, follow the instructions in the documentation for your multimedia file management software.
- O If your library contains items without information relating to the Artist, Album, Title or Genre, **Blue&Me**<sup>™</sup> will display UNKNOWN in the ALBUM and GENRE menus. To enter information in a digital audio file, follow the instructions in the documentation for your multimedia file management software.



- It may take a few minutes to create the media library. If the time required is excessive, you can intervene by reducing the number of audio files stored on your USB device.
- You can still listen to a selection of your songs while the library is being created. Blue&Me™ will continue to create the library whilst the music is playing.

## Creating a playlist for Blue&Me™

To create a .wpl playlist for **Blue&Me™** using Microsoft® Windows Media® Player, proceed as follows:

- Copy all the songs that you want in the playlist into a new folder or onto your USB storage device.
- Open Microsoft® Windows Media® Player. From the menu, choose "File, Open".
- Scroll through the content of the USB device connected to your computer and select the audio files that you want to add to the playlist.
- O Click on "Open".
- Move to "File" and select "Save playlist as..." .... Enter the name you want in the field "File name" and in the "Save as" field, set the type .wpl.
- O Click on "Save".

After this, a new .wpl file will be created.

#### **USB SETTINGS**

### **Autoplay**

The Autoplay function allows you to set **Blue&Me**<sup>™</sup> so that playback of digital audio on your USB device starts as soon as the ignition key is turned to the MAR-ON position. Once you activate this function, the first time you use Media Player, playback will start automatically.



(a)... To manually change Autoplay:

Access the Main Menu, select the MEDIA PLAYER, SET USB, AUTOPLAY option and then press **SRC/OK** or **\^/MENU**. To turn Autoplay on, select AUTOPLAY ON and then press SRC/OK or **MENU**. To turn Autoplay off, select AUTOPLAY OFF and then press **SRC/** OK or \/MENU.

u\$ Or, using voice interaction:

Press 🗸 and say "Autoplay on" or "Autoplay off".

#### Note

If you change the Autoplay settings after connecting a USB device, the new setting will not take effect until you connect another USB device (or the same USB device with an updated library of music tracks).

#### **Shuffle**

The Shuffle function changes the digital audio playback order. When the Shuffle function is active, the **Blue&Me™** plays the digital audio in a random order.



To change the Shuffle setting using manual interaction, proceed as follows:

Activate the Main Menu, select the MEDIA PLAYER. SET USB. SHUFFLE option and then press **SRC/OK** or **^**/MENU.

To activate the Shuffle function, select SHUFFLE ON and then press **SRC/OK** or **MENU**. To deactivate the function, select LOOP OFF and then press SRC/OK or \/MENU.



( $\zeta$  Or, using voice interaction:

Press and say "Shuffle on" or "Shuffle off".

## Track loop

When the Track loop function is turned on, a track is played repeatedly.



. To manually activate Repeat loop:

Activate the Main Menu, select the MEDIA PLAYER, SET USB, TRACK LOOP option and then press SRC/OK or >/MENU.

To activate the Track loop function, choose LOOP ON and press SRC/OK or **MENU**. To deactivate the function, select LOOP OFF and then press **SRC/OK** or **\^/MENU**.

(4) Or, using voice interaction:

Press ## and say "Track loop on" or "Track loop off".

#### Note

With Track loop on, use the previous and next track functions to go to the previous or next audio track which will be looped.

The SETTINGS menu lets you perform the following functions:

- O Registering a mobile phone
- O Managing user data
- O Advanced options.

To perform functions and adjustments in the SETTINGS menu, you may use the steering wheel controls or voice commands when the car is at a standstill. When the car is moving, you can use voice commands only. Instructions are provided for both methods.

⇒ If you have any difficulties using the Blue&Me™ settings functions, see the TROUBLESHOOTING section.

## REGISTERING A MOBILE PHONE

You must create a pairing relationship before you can use your mobile phone with the hands-free function on your car. During the pairing procedure, the hands-free system attempts to detect a phone with **Bluetooth**® technology within range. If it finds one, it establishes a connection using a Personal Identification Number (PIN). After a pairing relationship is established, you can use the hands-free system to operate the phone.

IMPORTANT The mobile phone pairing PIN is a special PIN generated randomly at each new pairing. It is therefore not necessary to memorise it and losing it will not impair the operation of the hands-free system.

The procedure for registering your mobile phone only has to be carried out once; afterwards **Blue&Me™** will automatically connect your phone each time you get into the car and turn the ignition key to the MAR-ON position.

You can register your mobile phone using the PAIRING option in the SETTINGS menu.

To perform the pairing manually, proceed as follows:

Activate the Main Menu by pressing \( \shim \) MENU and select the Settings option by pressing SRC/OK or \( \shim \)/ MENU.

Select the option Pairing and then press **SRC/OK** or **\/MENU**. The system will start the pairing procedure.

The system shows the mobile phone pairing PIN on the control panel display and repeats it out loud. Please note that this is a PIN used solely for this operation, it is not your SIM card PIN.

For the two subsequent stages, consult your mobile phone manual for how to pair and connect with **Bluetooth**®.

Look, on your mobile phone, for the option that allows you to display devices with **Bluetooth**® in the operating range (this option may be called Search, New Device, etc. on your mobile phone). View the list of **Bluetooth**® technology enabled devices and select "**Blue&Me**" (name that identifies **Blue&Me**<sup>TM</sup> on your car).

When prompted by the mobile phone, enter the PIN number shown on the control panel display. If the registration was successful, the system will say "Connecting" and at the end the display will show, as confirmation, details of the mobile phone registered.

It is important to wait for this confirmation message; if you press \\mathbb{MENU} or \mathbb{/} /ESC before it appears, you risk cancelling the registration process. If pairing fails, an error message will be displayed and the pairing procedure will have to be repeated. At the first pairing, the system will provide a welcome message immediately after connecting. This message will not be repeated for the subsequent connection procedures for the same phone.

The system asks if you would like to copy the phonebook of the phone that you have just paired. Copying the phonebook is recommended. To copy the phonebook, press SRC/OK or \\MENU. To not copy the phonebook, press \\

/ESC. If you do not copy the phonebook at this point, you can copy it later on using the SETTINGS, USER DATA, PHONEBOOK menu option.

For certain mobile phones the phonebook is not copied automatically; in this case you must transfer the contacts using your mobile phone keypad (see the "Adding contacts" paragraph). (।  $\checkmark$  Or, using voice interaction:

Press and say "Settings" and then, at the end of the message from the system, say "Pairing".

The system displays the PIN code for registration on the control panel and repeats it out loud.

For the next two steps, consult your mobile phone manual regarding pairing and connecting **Bluetooth**® devices.

On your mobile phone, search for devices with **Bluetooth**® technology that are within range (this option on your mobile phone might be called Search, New Device, etc). From the **Bluetooth**® devices found, select "**Blue&Me**" (the name that identifies the hands-free system on your car).

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When prompted by your mobile phone, enter the PIN shown on the display using your mobile phone keypad. If the registration was successful, the system will say "Connecting" and at the end the display will show, as confirmation, details of the mobile phone registered.

It is important to wait for this confirmation message; if you press \/MENU or \/MESC before it appears, you risk cancelling the registration process. If pairing fails, an error message will be displayed and the pairing procedure will have to be repeated.

The first time you register a mobile phone, the system will say "Welcome" straight after connection. In subsequent pairing procedures or when connecting the same mobile phone, the system will not give this welcome message.

The system will ask you if you want to copy the phonebook for the phone just paired. Copying the phonebook onto the system is recommended. To copy the phonebook, say "Yes". To not copy the phonebook, say "No".

For certain mobile phones the phonebook is not copied automatically; in this case you must transfer the contacts using your mobile phone keypad (see the "Adding contacts" paragraph).

## **Suggestions**

To improve voice recognition of the names in your phonebook and the accuracy of pronunciation by **Blue&Me<sup>™</sup>**, try to enter the names in your phonebook and store them according to the following criteria:

O Avoid abbreviations.

- O Write foreign names the way they are pronounced according to the rules of the Blue&Me™ language set on your car. For example, enter "Tanja" as "Tanya", to improve recognition accuracy and also to obtain the correct pronunciation by the system.
- When you add or amend names in the phonebook, enter the appropriate signs for any accents so that they are pronounced correctly and recognised by the system. For example, write "Nicolo Rebora" as "Nicolò Rébora" to obtain the correct pronunciation.
- When you add or amend names in the phonebook, remember that some isolated upper-case letters can be read as roman numerals (e.g. V can be read as five).
- When you call people using voice recognition, do not use shortened versions of the name or middle initials.

#### **Notes**

- Your mobile phone has to be registered only once.
- You can register up to five mobile phones on the system, which can be used one at a time.
- To connect a mobile phone that has already been registered to Blue&Me™ the Bluetooth® setting on the mobile phone you wish to connect must always be activated.
- Before you transfer the contacts from your mobile phone to the hands-free system, make sure the name of each person is unique and clearly recognisable so that the voice recognition system works properly.
- The system will copy only valid contacts, i.e. those that contain a name and at least one telephone number.

- Olf you want to register your mobile phone again, the old registration must be deleted first. During this operation all user data will be deleted. To delete the old registration, use the USER DATA, DEL. USERS menu option. On your mobile telephone, delete the device "Blue&Me" from the list of Bluetooth® devices, following the instructions in the manual for your mobile telephone.
- If a phonebook that contains more than 1000 contacts is copied, the system may operate more slowly and the voice recognition of the names in your phonebook may be impaired.
- If you accidentally cancel your registration, you will need to repeat the process.

#### **MANAGING USER DATA**

You can make adjustments to the user data saved in the hands-free system. Specifically, you can reset all user data for paired phones, delete the phonebook or reset both paired phone data and the phonebooks downloaded to the system. In this way the system is restored to its initial settings. You can also download either the entire phonebook or single contacts from your mobile phone to the system, if you chose not to download the phonebook during the phone pairing procedure. You can amend the data used by the system by means of the option USER DATA.

. To access the USER DATA menu manually, proceed as follows: activate the Main Menu by pressing **\/MENU** and select SETTINGS by pressing SRC/OK or **\/MENU**.

Select the option User Data and then press **SRC/OK** or **\^/MENU**.

(4) Or, using voice interaction: Press and say "Settings" and then, at the end of the message from the system, say "User Data". You can carry out the functions described below in the

Delete the registered users

USFR DATA menu.

In the menu USER DATA you can delete registrations performed. After you delete the pairing relationship, you cannot use an unpaired phone with the hands-free system, nor its phonebook, until you recreate a pairing relationship for it. Remember that this operation cancels all registrations on the system.

. To manually delete the registration data for all users, proceed as follows:

Select the option DELETE, USERS and then press **SRC/OK** or **\^/MENU**. The system will display the message DELETE USERS? To delete the user dota, confirm by pressing SRC/OK or **^/MENU**.

u\$ Or, using voice interaction:

Press and say "Settings" and then, at the end of the message from the system, say "Delete Users".

The system will ask "Delete all registered users?". To confirm, say "Yes".

#### **Notes**

- Always remember that if a mobile phone is registered on the system whilst another phone is already connected, the connection with the telephone connected at that time will be interrupted and the new phone will be connected.
- O The user data for an individual mobile phone cannot be deleted unless it is the only one registered.
- After the user data is deleted, you will need to register a mobile phone again.

## **Delete the phonebook**

The phonebook downloaded to the system can be deleted using the USER DATA menu.



Q. To manually delete the current mobile phonebook, proceed as follows:

Select the DELETE PHONEBOOK option and then press SRC/OK or \\ **MENU**. The system will display the question "Del. phonebook?". To delete the phonebook, confirm by pressing **SRC/OK** or **\MENU**.



u\$ Or, using voice interaction:

Press 🚂 , say "Settings", and then, at the end of the message given by the system, say "Delete phonebook". The system will ask "Delete the copy of the phonebook from the car?" To confirm, say "Yes".

## **Copying the phonebook**

If you chose not to copy the phonebook during registration or you have recently deleted your contacts, go into the USER DATA menu and choose COPY PHONEBOOK.



. To download a paired mobile phone's phonebook using manual interaction, proceed as follows:

Select the option COPY PHONEBOOK and then press SRC/OK or \/MENU.

u\$ Or, using voice interaction:

Press **\***, say "Settings" and then, at the end of the message from the system, say "Download phonebook".

## **Adding contacts**

If your mobile phone does not support the automatic saving of the phonebook whilst registering the telephone, the ADD CONTACTS option will be available in the USER DATA menu.



. To copy contacts from your mobile phone to the hands-free system using manual interaction, proceed as follows:

Select the option ADD CONTACTS and then press **SRC/OK** or **\/MENU**.



u\$ Or, using voice interaction:

Press 🚒, say "Settings" and then, at the end of the message provided by the system, say "Add contacts".

Then follow the instructions in your mobile phone manual on transferring contacts from the phone to another device.

## Resetting user data



. To restore the hands-free system's initial setting, reset all user data and phonebooks/contacts for paired phones using manual interaction, proceed as follows:

Select the option DELETE ALL and then press **SRC/OK** or **\/MENU**.

The system will display the guestion "Delete all?". To delete all the data. confirm by pressing SRC/OK or >/ MENU.



u\$ Or, using voice interaction:

Press 👫, say "Settings" and then, at the end of the message from the system, sav "Reset all".

The system will ask "Delete all data saved by users from the car?". To confirm, say "Yes".

#### **ADVANCED OPTIONS**



To access the ADV. OPTIONS menu using manual interaction, proceed as follows:

Access the Main Menu by pressing **MENU** and select the SETTINGS option by pressing SRC/OK or \^/ MENU.

Select the Adv. Options option and then press **SRC/OK** or **\/MENU**.

In the ADV. OPTIONS menu you can access technical information on your **Blue&Me™** system.

#### **EXIT SETTINGS MENU**

At the end of each operation it is possible to exit the settings menu, as described below.

To exit the SETTINGS menu using manual interaction, press **F/ESC**.

(1)  $\xi$  Or, with voice interaction, press  $\xi$  and say "Exit".



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**Blue&Me™** communicates with your personal devices using **Bluetooth®** and USB technology.

To get up-to-date information on the compatibility of personal devices with **Blue&Me**<sup>™</sup>, refer to Alfa Romeo Authorised Services or consult the dedicated area on www.alfaromeo.com.

## MOBILE PHONES WITH Bluetooth® TECHNOLOGY

**Blue&Me**<sup>TM</sup> is compatible with most mobile phones that support **Bluetooth**® 2.0 and HandsFree profile 1.5 (refer to the **Bluetooth**® connection specifications in the mobile phone handbook).

As a result of the different software versions available on the market for different models of mobile phone, some additional functions (e.g. second call management, call transfer from hands-free system to mobile phone and vice versa, etc.) may not correspond exactly to the description in the user manual. In any case, the possibility of having a handsfree conversation is not compromised.

## Mobile phones with phonebook management

If your mobile phone is able to automatically transmit contacts via **Bluetooth**®, the entire phonebook will automatically be copied onto **Blue&Me** $^{\text{TM}}$  during registration.

To consult the list of mobile phones and functions supported go to the dedicated **Blue& Me**<sup>™</sup> section at www.alfaromeo.com or call customer services on 00800.2532.0000.

Here, you can find:

- O a quick guide with usage tips;
- a quick guide for using your mobile phone for registering;
- O advice on connecting to an iPod;
- the files in the 10 voice recognition languages available that can be downloaded onto Blue&Me™ (Italian, French, English, German, Spanish, Portuguese, Dutch, Polish, Brazilian, Turkish).

## Mobile phones with single contact management function

If your phone has a function for sending single phonebook contacts via **Bluetooth**®, technology, during pairing you will be asked to transfer names from the phonebook using your phone.

# Mobile phones with management of SMS messages

(not all mobile phones support listening to incoming SMS messages)

If your mobile phone is able to transmit SMS messages via **Bluetooth**®, you can read incoming texts via the **Blue&Me**<sup>TM</sup> handsfree system, save them into an inbox or delete them.

## COMPATIBLE USB STORAGE DEVICES

### **USB** storage devices

Media Player supports most USB 1.0, 1.1 or 2.0 storage devices that can be configured as an external disk (mass storage device).

#### **Notes**

The use of USB devices with "password" function is not recommended. If the USB device is equipped with this function, always ensure that the function is disabled.

Media Player supports just one media library. When a new USB device is inserted, **Blue&Me**<sup>TM</sup> creates a new library to replace the existing one.



## Managing audio files from iPod devices

What can I do?

- O Listen to tracks in digital quality
- Select tracks (by Artist, Album, Genre, etc.) through voice commands or by using the steering wheel controls
- Display information about the track being played (song title, singer, etc.) on the instrument panel.
- O Recharge the iPod through the USB port.

#### **Notes**

The device must already be in playback mode or paused to start playing a track on some iPod/iPhone models.

Load the tracks onto the iPod/iPhone device using the corresponding management program.

It is advisable to keep telephones and iPods updated to the most recent release for optimal operation of the **Blue&Me™** system.

## **Compatible digital audio files**

Media Player supports the playback of audio files with the following formats:

Extension	Audio encoding
.wma	It supports the WMA version 1 and WMA version 2 standards. (WMA2 = 353, WMA1 = 352). Supports WMA Voice audio formats.
.mp3	MPEG—1 Layer 3 files (sampling frequencies 32 kHz, 44.1 kHz and 48 kHz) and MPEG—2 layer 3 (16 kHz, 22.05 kHz and 24 kHz). The following bit rates are supported: 16 kbps, 32 kbps, 64 kbps, 96 kbps, 128 kbps, and 192 kbps. Also supports the Fraunhofer MP2.5 extension (sampling frequencies 8 kHz, 11.025 kHz and 12 kHz).
.wav	Audio in digital format, without data compression.
.M4A MP4	MPEG-4 files (sampling frequencies between 22.05 kHz and 48 kHz) The following bit rates are supported: 8 kbps — 256 kbps.

### Note

Media Player does not support audio files compressed with other formats. If there are audio files on the USB device that are not supported, they will be ignored.

## **Supported playlist formats**

The Media Player can play playlists in the following formats:

.wpl — file based on Windows® that contains a playlist. (the capacity limit of the playlist in this format is 300 kb). You can create .wpl playlists by using Microsoft® Windows Media® Player.

Media Player does not support nested or connected playlists. Both relative and absolute paths to songs are supported in the playlists.

Media Player does not support playlists generated by a software application based on criteria or specific preferences.

Media Player will play playlists that include paths that lead to digital audio files in the folder.

For further information on creating playlists for **Blue&Me**<sup>™</sup>, refer to the MEDIA PLAYER FUNCTIONS - SUGGESTIONS FOR USING THE MEDIA PLAYER SECTION.

#### Note on brands

Microsoft® and Windows® are registered trademarks of Microsoft Corporation.

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Apple is not responsible for the operation of this device or conformity with legal and safety standards.



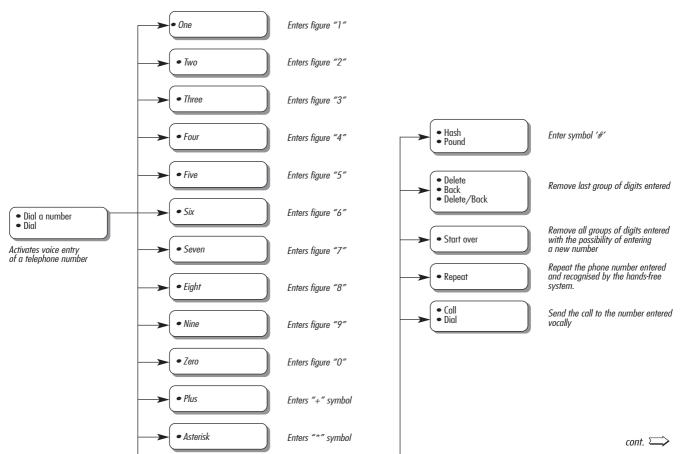
The following tables list the voice commands available on **Blue&Me™**. For each command the "main" voice command and synonyms that can be used are shown.

#### **ALWAYS AVAILABLE VOICE COMMANDS**

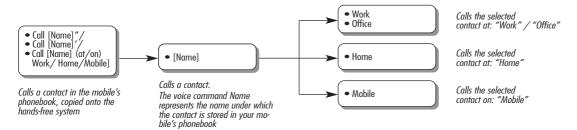
Help
 Activation of the "Help" function, which provides a list of voice commands available at the current level

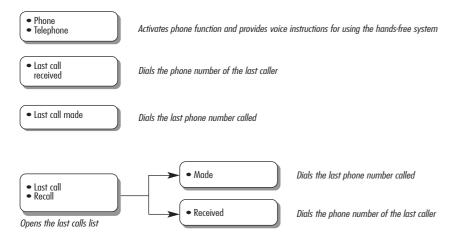
 Cancel
 Cancelling of the voice interaction and deactivation of the voice recognition system
 Repetition of the last voice message given by the system

#### HANDS-FREE VOICE COMMANDS

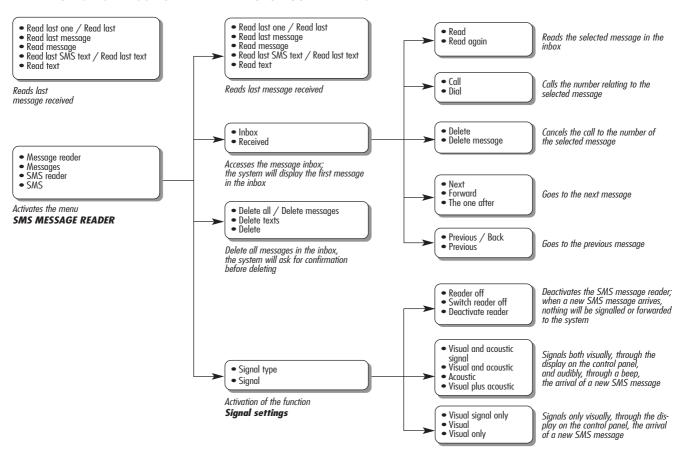


⇒ contd.





#### TABLE OF SMS MESSAGE READER VOICE COMMANDS



#### TABLE OF MEDIA PLAYER VOICE COMMANDS

- Media playerMedia
- Music
- Multimedia player

Opens the MEDIA PLAYER menu (\*)

- PlayPlay music Play media

Starts playing digital audio files

- Stop Stop music
- Stop media

Stops playing digital audio files

- Next
- Next track
- Next songThe one after
- Forward

Next track

- Previous
- Previous track
- Previous songThe one before

Goes to the previous track

- Random play on
  Shuffle on

Turns the shuffle function on

⇒ contd. Shuffle off Random order off • Loop on • Repeat

Turns the shuffle function off

Turns the loop function on

• Loop off • Repeat off

Turns the loop function off

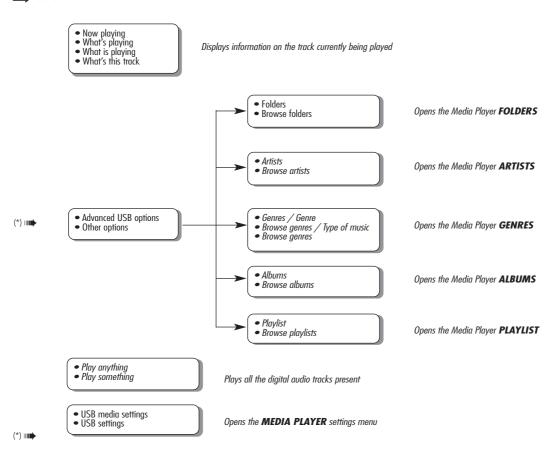
Autoplay on
 Autoplay media on

Automatically plays audio when USB drive is inserted

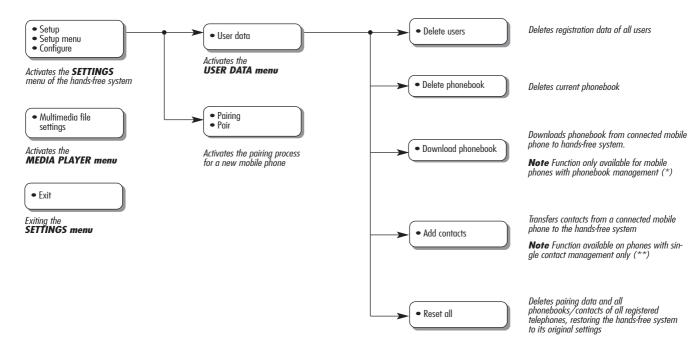
- Autoplay off
   Autoplay media on

Stops automatically playing audio when USB drive is inserted

 $\Longrightarrow$  contd.



#### TABLE OF SETTINGS FUNCTIONS VOICE COMMANDS



- (\*) If your phone is provided with a function for automatically transmitting the phonebook via **Bluetooth**® technology, the entire phonebook will be automatically copied to the hands-free system during the pairing procedure.
- (\*\*) If your phone supports the function of forwarding the individual contacts from the phone book by **Bluetooth**®technology, during the registration procedure you will be asked to transfer the names from the phonebook using your mobile phone.



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## **HANDS FREE**

## **General cases**

Problem	Probable Cause	Possible solution
The display shows: NO PHONEBOOK	Mobile phones with phonebook management  When the system asked "The data from the phonebook will be copied to the car. Continue?", you replied "No"  You have not downloaded the phonebook using the SETTINGS menu The phonebook downloaded has been deleted	For mobile phones with phonebook management  Use the option PHONEBOOK in the menu SETTINGS to download the phonebook  Enter the contact data in your mobile's phonebook and then download the phonebook  SETTING FUNCTIONS — MANAGING USER DATA
	For mobile phones with single contact management  When the system asked "The data from the phonebook will be copied to the car. Continue?", you replied "No".  You have not transferred the names in your phonebook onto the system using the ADD CONTACTS  The phonebook downloaded has been deleted	Mobile phones with individual contact management  Use the option ADD CONTACTS in the menu SETTINGS to transfer the names from your phonebook to the system  SETTING FUNCTIONS — MANAGING USER DATA

Problem	Probable Cause	Possible Solution
The display shows: PHONEBOOK EMPTY	For mobile phones with phonebook management  You replied "Yes" to "The data from the phonebook will be copied to the car. Continue?" but the phonebook downloaded does not contain valid contacts  You have used the option PHONE-BOOK in the menu SETTINGS but the mobile's phonebook does not contain valid contacts  For mobile phones with single contact management  When the system asked "The data from the phonebook will be copied to the car. Continue?", you replied "Yes" but you have not transferred valid contacts during the ADD CONTACTS PROCEDURE  You have used the option ADD CONTACTS but you have not transferred valid contacts to the system	For mobile phones with phonebook management  Enter valid contacts (a name and at least one phone number) in the phonebook of your mobile phone and then download the phonebook  SETTING FUNCTIONS — MANAGING USER DATA  For mobile phones with single contact management  Download the phonebook again and make sure you transfer valid contacts to the hands-free system using your mobile phone, when requested by the system  Use the option ADD CONTACTS in the menu SETTINGS to transfer the names from your mobile phone to the hands-free system  SETTING FUNCTIONS — MANAGING USER DATA

Problem	Probable Cause	Possible Solution
The display shows: NO PHONE	<ul> <li>The registered mobile phone is switched off</li> <li>The registered mobile is not within the system's operating range (it should be within about 10 m from the system)</li> <li>The connection via <b>Bluetooth</b>® between the system and the mobile has been disabled on your mobile phone ("<b>Blue&amp;Me</b>" identification)</li> <li>The pairing relationship has been deleted</li> </ul>	<ul> <li>Turn the mobile phone on</li> <li>Make sure that your phone has been registered</li> <li>Make sure that the connection via Bluetooth® on your mobile phone to the car's hands-free system has been activated ("Blue&amp;Me" identification)</li> <li>Make sure that the mobile phone that you registered on the car's hands-free system is within the system's operating range</li> </ul>
The display shows: TEL DISCONN.	<ul> <li>An error has been detected in your mobile phone's <b>Bluetooth</b>® connection</li> <li>During a phone conversation, the mobile phone left the hands-free system's operating range</li> </ul>	<ul> <li>Turn the mobile phone off and on to restore the connection with Blue&amp;Me™</li> <li>Restart Blue&amp;Me™ by turning the ignition key to STOP AND THEN BACK TO MAR-ON or press \/ MENU</li> </ul>
The display shows: PAIR. FAILED	○ There was an error during the registration procedure	<ul> <li>Check that the PIN is correct and try to enter it again</li> <li>Turn the mobile phone off and on again and then repeat the registration process</li> <li>SETTING FUNCTIONS - REGISTERING YOUR MOBILE PHONE</li> </ul>

Problem	Probable Cause	Possible Solution
The display shows: PAIR. FAILED	The user has not entered the PIN code provided by the system into their mobile phone within three minutes	Repeat the registration procedure. During the PIN insertion step, verify that the PIN you are entering on the mobile phone is the same number that is shown on the control panel multifunction display.  SETTING FUNCTIONS — REGISTERING
		YOUR MOBILE PHONE
The display shows: PRIVATE NUMBER	The caller is not recognised as a saved contact in the phonebook and the mobile phone registered is not capable of displaying the identity of the caller	Enter a contact that corresponds to the number of the incoming call in your mobile's phonebook and then download the phonebook/contact onto the hands-free system again
	<ul> <li>The caller has withheld their ID to stop you seeing their name and/or number</li> </ul>	In this case, there is nothing that can be done and the message will always appear



Problem	Probable Cause	Possible Solution
The system does not download the phonebook automatically after connecting the mobile phone to <b>Blue&amp;Me™</b>	<ul> <li>The maximum number of failed phonebook downloading attempts has been exceeded</li> <li>The Blue&amp;Me™ syncML profile configuration on the mobile phone is not present or not correct</li> </ul>	Check whether your mobile phone is supported in the <b>Blue&amp;Me™</b> /Compatibility/Supported phone list section on the www.alfaromeo.com web site Or, configure syncML on your mobile phone following the corresponding instructions and setting it according to the suggestions shown on the above web site Delete users using the settings Or manually download the phonebook (see SETTING FUNCTIONS section)
The display shows: ONLY AT REST	<ul> <li>Some Blue&amp;Me™ functions, which require the user to pay attention to the control panel display, are only available when the car is stopped</li> <li>Even occasional glances at the control panel display can be dangerous and divert your attention from driving.</li> </ul>	Stop the vehicle and try to activate the function manually or keep driving and perform the function by using the voice recognition system

Problem	Probable Cause	Possible Solution
The system does not respond to a voice command or to the press of a button	<ul> <li>If you do not speak soon enough after pressing ♣, the system stops the voice interaction</li> <li>If you speak too far away from the car's microphone (for example, if you are sitting on the back seat), the system may not recognise your voice command</li> <li>If, after having pressed ♣, you do not wait for the audible signal, the system will receive only part of your voice command and will not recognise it</li> <li>If you do not press ♣ before giving a voice command, the system</li> </ul>	□ Press  and repeat the voice command  Make sure that you speak clearly at a normal volume.
	does not activate voice recognition and will not be able to recognise your commands	
	O If you do not press <b>^/MENU</b> to enter the Main Menu, you cannot manually access the <b>Blue&amp;Me™</b> function management menu	Press \ /MENU and try again manually. Make sure that you act within around eight seconds from pressing \ /MENU
	○ If you do not act within about eight seconds from pressing ➤/MENU, the system will no longer respond to button presses	

Problem	Probable Cause	Possible Solution
If you try and register a phone that has already been registered, the display shows: REGISTRATION UNSUCCESSFUL  Or the system says "REGISTRATION UNSUCCESSFUL. PLEASE TRY AGAIN"	The mobile phone has already been paired	You need to register your phone only once; after that, <b>Blue&amp;Me</b> <sup>™</sup> will automatically connect to it every time you get in the car and turn the ignition key to MAR-ON.  If you need to repeat the registration of a mobile phone that has already been registered, select DELETE USERS on the system and then repeat the pairing procedure  SETTING FUNCTIONS — MANAGING USER DATA  SETTING FUNCTIONS — REGISTERING YOUR MOBILE PHONE
After downloading the phonebook from the mobile phone, contacts' middle names/initials, titles or suffixes are not recognised by the voice recognition system.	When you call a contact in your mobile phonebook using voice commands, the voice recognition system does not support the use of prefixes, suffixes or middle initials	When you call a contact in your mobile phone list using voice recognition, say the name without using prefixes, suffixes or middle initials. If you have two contacts with similar names and/or surnames in your mobile's phonebook, change one of the names to make it unambiguous and copy the phonebook to the hands-free system again

Problem	Probable Cause	Possible Solution
In some cases it is not possible to call phone numbers that contain an international prefix (e.g. +39 Italy, +44 UK, +33 France etc.)	When a transfer of names and/or telephone numbers is carried out from the mobile telephone to the hands-free system, for some mobile telephones the symbol "+" is omitted	Replace the "+" at the start of the country prefix with "00" (e.g. +39 becomes 0039).

To consult the list of mobile phones and functions supported go to the dedicated **Blue&Me™** section at www.alfaromeo.com or call Customer services on 00800.2532.0000.

Here, you can find:

- O a quick guide with advice on usage;
- O a guide to pairing your mobile phone;
- O advice on connecting to an iPod;
- O the files in the 10 voice recognition languages available that can be downloaded onto **Blue&Me™** (Italian, French, English, German, Spanish, Portuguese, Dutch, Polish, Brazilian, Turkish).

## **SMS MESSAGE READER**

Problem	Probable Cause	Possible Solution	
I can receive SMS messages on the mobile phone but not on <b>Blue&amp;Me</b> <sup>TM</sup>	Not all mobile phones support the transfer of SMS messages to <b>Blue&amp;Me™</b>	Check that your mobile phone supports the function of transferring SMS messages by <b>Bluetooth</b> ® technology or, for further information, refer to the dedicated <b>Blue&amp;Me™</b> section at www.alfaromeo.com or call customer services on 00800.2532.0000.	
The SMS messages received from the network operator's service centre display the sender's name or number incorrectly	Not all mobile phones support the correct transfer to <b>Blue&amp;Me™</b> of the name of the network operator which sent the SMS message	_	
<b>Blue&amp;Me™</b> has stopped receiving messages from your mobile phone	You may have activated the option READER OFF by mistake from the menu SIGNAL SETTINGS	In the signal settings menu, set VIS.+ACOUST or VIS. SIGNAL  SMS MESSAGE READER FUNCTIONS — SIGNAL SETTINGS	

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Problem	Probable Cause	Possible Solution
Some SMS messages on your mobile phone are not displayed in the SMS message inbox of <b>Blue&amp;Me</b> <sup>TM</sup>	Blue&Me™ is capable of reading and saving the last 20 SMS messages received while the mobile phone is connected to the system.  Messages received in other contexts will not be transferred to Blue&Me™	IT IS possible to delete SMS messages saved by <b>Blue&amp;Me™</b> .  ⇒ SMS MESSAGE READER FUNCTIONS, MANAGING SMS MESSAGES and DELETING ALL MESSAGES PARAGRAPHS
Some SMS messages, or parts of them, are not read or are not read correctly by the <b>Blue&amp;Me™</b> hands-free system	Some special characters in the received SMS message cannot be interpreted by <b>Blue&amp;Me</b> ™	_
The <b>Blue&amp;Me</b> <sup>™</sup> SMS message reader displays the sender's phone number rather than the name	Probably, in the mobile phone pairing phase, you decided not to download the phonebook, or if your mobile phone only supports the management of individual contacts, you decided to download only some contacts.	To download the phonebook for your mobile phone, refer to the appropriate item on the settings menu  SETTING FUNCTIONS — REGISTERING YOUR MOBILE PHONE and USER DATA MANAGEMENT paragraphs
Sometimes it is not possible to call the sender of the SMS message received	Some SMS messages, for example those sent from a network operator, do not have the sender's number associated with them, therefore the option CALL cannot be used.	_



## **MEDIA PLAYER**

Problem Probable Cause		Possible Solution
The display shows: NO MEDIA	<ul> <li>No digital audio file is present on the USB storage device</li> <li>If there is a break in the power supply, for example if the car battery is disconnected, Blue&amp;Me™ loses power temporarily and the multimedia library must be recreated</li> <li>No USB device is connected to the car's USB port.</li> </ul>	O Put the digital audio files on your USB storage device following the instructions in your multimedia file management software.
The display reads: "No USB device found " or <b>Blue&amp;Me</b> ™says: "No USB device found"	Your USB storage device is not supported by Blue&Me <sup>™</sup> .	<ul> <li>○ Follow the instructions to connect your USB device to <b>Blue&amp;Me</b><sup>TM</sup></li> <li>○ Remove the USB device from the USB port in the car and reinsert it. The media library will be recreated.</li> </ul>
After having inserted a USB device and turned the ignition key to MAR-ON, no music is heard	Creating the media library may take several minutes.	Wait for the library to be created. If the creation of the library takes too long, you can decide to reduce the number of digital audio files on your USB device.
After having inserted a USB device and turned the ignition key to MAR-ON, there are malfunctions in <b>Blue&amp;Me™</b> (e.g. failure to play music tracks or no voice messages)	You may have used a USB device with its PASSWORD function activated	Disable this function on the USB device.

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Problem	Probable Cause	Possible Solution
The display shows: NO PLAYLISTS	You have attempted to play a playlist, but there are none on the connected USB device	Create a playlist on your computer using your multimedia file management software then copy it to your USB device.
The display shows: INVALID	The playlist is corrupt or invalid	<ul> <li>Make sure that the playlist is in .wpl format.</li> <li>Create the playlist again following the instructions in the CREATING A PLAYLIST FOR Blue&amp;Me™ chapter under SUGGESTIONS FOR USING THE MEDIA PLAYER.</li> <li>If the problem persists, delete the playlist from your USB device.</li> </ul>
The display shows: EMPTY PLAYLIST	<ul> <li>The playlist does not contain multimedia files</li> <li>The .wpl file is too big for the memory of Blue&amp;Me™</li> <li>The playlist does not contain multimedia file references that are found on your USB device</li> </ul>	<ul> <li>Delete the playlist from your USB device or insert the multimedia files in the playlist using your multimedia file management software.</li> <li>Reduce the amount of songs in the playlist, using your multimedia file management software.</li> </ul>
The display shows: BAD MEDIA	The digital audio is corrupt or invalid	If the digital audio is corrupt, delete it from your USB device
Car radio display shows: MEDIAPLAYER without USB device connected to the USB port on the vehicle	The USB device was removed from the USB port on the car when the ignition key was turned to STOP	<ul> <li>Press the SRC/OK button or the dedicated FM, AM, CD buttons at the front of the radio to change the audio source.</li> <li>When the ignition key is in the MAR-ON position insert and then remove the USB device from the USB port in the car.</li> <li>To avoid the MEDIAPLAYER WITHOUT USB DEVICE message, we suggest you always extract the device with the ignition key turned to MAR, or stop playback (with the voice command STOP) before you remove the USB device from the car's USB port.</li> </ul>

Problem	Probable Cause	Possible Solution	
The display shows: PROTECTED	The audio track that you have chosen to listen to is protected by DRM and cannot be played by the Media Player	-	
<b>Blue&amp;Me™</b> does not play all the digital audio files in a playlist	Your playlist probably contains files protected by DRM, which are therefore not played, or it contains invalid multimedia file references	For more information see the "COMPATIBLE USB STORAGE DEVICES" paragraph.	
The multimedia library does not show all the digital audio files on my USB device	<ul> <li>Your collection of music tracks contains files protected by DRM, which are skipped during playback</li> <li>Your music track collection may exceed the maximum number of audio files that can be imported into the library (the maximum number can vary from 12,000 to 16,000 files, depending on the file type)</li> <li>Your music collection on the USB device includes files embedded more than 20 folders deep. The digital audio files on these embedded folders will not be imported into the library.</li> </ul>	_	
After giving a command, <b>Blue&amp;Me™</b> says: "Command not available"	Some commands are not available while the track is paused or while a CD is playing	If the track is paused, resume playback by pressing <b>*/ESC</b> . Then give the voice command again.	

Problem	Probable Cause	Possible Solution
The same USB memory device previously inserted takes more than 10 seconds to resume playback on <b>Blue&amp;Me™</b>	You removed the USB memory device from the PC before it was ready.	To restore the USB storage device in Microsoft® Windows® XP, click on MY COMPUTER in the START menu, right click on the USB storage device, go to PROPERTIES, select TOOLS, click on "Scan Disk" in the "Error checking" area, select "Automatically fix file system errors" and click START. To avoid this problem in the future, remove the USB device by using the "Safely remove hardware" option.

## iPod

Problem	Probable Cause	Possible Solution
With an iPod or USB storage device, the system continues playing the same track and you need to press the "forward"	The track loop function may have inadvertently been activated.	The menu contains a specific item, such as "Track loop" or "Repeat track", which must be disabled.
button to move onto the next track		To deactivate:
		O press the control activation button on the steering wheel
		O when prompted by the system, say clearly "LOOP OFF"
		<ul><li>wait for voice confirmation from the system, which will say "TRACK LOOP OFF"</li></ul>
The iPod connected to <b>Blue&amp;Me™</b> has run out of battery life	When the ignition key is turned to MAR-ON, the car recharges the iPod device unless the iPod battery is completely run down	Remember not to completely discharge your iPod, or wait a few minutes until the system recharges it



The functions provided by the **Blue&Me**<sup>TM</sup> device involve the handling of personal data. In order to protect and to prevent unauthorised access to personal data, the device has been created so that:

- Personal data associated with hands-free functions (phonebook and last calls) can only be accessed after automatic recognition of your **Bluetooth**® technology mobile phone;
- ☐ Stored personal data can be deleted using the specific **Blue&Me**<sup>™</sup> functions.
- ⇒ For further information on deleting personal details, refer to the SETTING FUNCTIONS USER DATA MANAGEMENT chapter

IMPORTANT If you leave your car at a service centre, bear in mind that personal data saved in **Blue&Me**<sup>TM</sup> (phonebook and last calls) may be revealed or subject to improper usage. Before leaving your car at the service centre you can delete stored data and the phonebook from **Blue&Me**<sup>TM</sup>.

⇒ For further information on deleting user data and the phonebook, please refer to the SETTINGS FUNCTIONS — MANAGING USER DATA section.



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### **CUSTOMER SERVICES**

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